



CARTERS Clutch & Brake

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PRIVACY POLICY

Carters Clutch & Brake Service is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Carters Clutch & Brake Service website and governs data collection and usage. By using the Carters Clutch & Brake Service website, you consent to the data practices described in this statement.

Collection of your Personal Information

Carters Clutch & Brake Service collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Carters Clutch & Brake Service also collects anonymous demographic information, which is not unique to you, such as your post code, age, gender, preferences, interests and favourites.

There is also information about your computer hardware and software that is automatically collected by www.cartersclutchandbrake.com.au. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Carters Clutch & Brake Service for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Carters Clutch & Brake Service website.

Use of your Personal Information

Carters Clutch & Brake Service collects and uses your personal information to operate the Carters Clutch & Brake Service Web site and deliver the services you have requested. Carters Clutch & Brake Service also uses your personally identifiable information to inform you of other products or services available from Carters Clutch & Brake Service and its affiliates. Carters Clutch & Brake Service may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Carters Clutch & Brake Service does not sell, rent or lease its customer lists to third parties. Carters Clutch & Brake Service may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Carters Clutch & Brake Service may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to www.cartersclutchandbrake.com.au, and they are required to maintain the confidentiality of your information.

Carters Clutch & Brake Service does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Carters Clutch & Brake Service keeps track of the pages our customers visit within www.cartersclutchandbrake.com.au, in order to determine what Carters Clutch & Brake Service services are the most popular.



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PRIVACY POLICY CONT'D

This data is used to deliver customised content and advertising within Carters Clutch & Brake Service to customers whose behaviour indicates that they are interested in a particular subject area.

Carters Clutch & Brake Service Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Carters Clutch & Brake Service or the site; (b) protect and defend the rights or property of Carters Clutch & Brake Service; and, (c) act under exigent circumstances to protect the personal safety of users of www.cartersclutchandbrake.com.au, or the public.

Use of Cookies

The Carters Clutch & Brake Service Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize www.cartersclutchandbrake.com.au pages, or register with www.cartersclutchandbrake.com.au site or services, a cookie helps www.cartersclutchandbrake.com.au to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the web site, the information you previously provided can be retrieved, so you can easily use the www.cartersclutchandbrake.com.au features that you customised.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of www.cartersclutchandbrake.com.au.

Security of your Personal Information

Carters Clutch & Brake Service secures your personal information from unauthorized access, use or disclosure. Carters Clutch & Brake Service secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol (256 bit).

Changes to this Statement

Carters Clutch & Brake Service will occasionally update this Statement of Privacy to reflect company and customer feedback and the law. Carters Clutch & Brake Service encourages you to periodically review this Statement to be informed of how Carters Clutch & Brake Service is protecting your information.

contact Information

Carters Clutch & Brake Service welcomes your comments regarding this Statement of Privacy. If you believe that Carters Clutch & Brake Service has not adhered to this Statement, please contact Carters Clutch & Brake Service at sales@cartersclutchandbrake.com.au. We will use commercially reasonable efforts to promptly determine and remedy the problem.

Conditions of Use

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