



# CARTERS Clutch & Brake

**EAST MAITLAND**  
119 Melbourne Street  
4933 3960

**ADAMSTOWN**  
85 Fletcher Street  
4926 1511

## ONLINE STORE SHIPPING & RETURNS

### Shipping Information

Unless stated otherwise, our shipping rates are as follows: Australia Post

All orders are shipped within 3 working days. If you have not received an order within 10 days, please notify us by email at: [sales@cartersclutchandbrake.com.au](mailto:sales@cartersclutchandbrake.com.au)

### Refund and Returns

Your satisfaction is our first priority at Carters Clutch & Brake Service. If your item is faulty upon receipt or is not as described, we will gladly exchange the item or refund your credit card or PayPal account. All returns are subject to us receiving the item back within 7 days of purchase. Items must be returned with their original packaging and, unless they were damaged prior to you receiving them, must still be in an unused and saleable condition.

### Returns Process

To return an item, please send it to: 119 Melbourne Street, East Maitland NSW 2323

Please include with your goods the following information:

- Your Order number if known (appears on the top of the confirmation email);
- Your name and address;
- A description of the item you are returning; and
- Whether you would like a refund or exchange. If you wish to exchange it for a different item, please include the name and item number of the replacement item.



authorised distributors of

